

How Do I Calculate my Early Disconnection Fee?

Example 1: A customer who has our current Bigger Bundle (M125, Maxit TV and Phone with Talk Weekends with 4 months remaining for their minimum period for all services, the current calculation of the Early Disconnection Fee (EDF) would be as follows:

	Standard pricing	
Bigger Bundle monthly cost:	£79.00	
	Lowest charge	Highest charge
Early Disconnection Fee range of monthly cost:	85% (£67.15)	95% (£75.05)

Guidance for total charge for remaining 4 Months:

Standard 30-day notice charge:	£79.00	
Remaining Early Disconnection Fee (3 months):	$(£67.15) \times 3 = £201.45$	$(£75.05) \times 3 = £225.15$
Total charge (4 months):	$£79 + £201.45 = £280.45$	$£79 + £225.15 = £304.15$
Range for total charge (4 months):	£280.45	£304.15

	Offer pricing	
Bigger Bundle monthly cost:	£57.00	
	Lowest charge	Highest charge
Early Disconnection Fee range of monthly cost:	78% (£44.46)	92% (£52.44)

Guidance for total charge for remaining 4 Months:

Standard 30-day notice charge:	£57.00	
Remaining Early Disconnection Fee (3 months):	$(£44.46) \times 3 = £133.38$	$(£52.44) \times 3 = £157.32$
Total charge (4 months):	$£57 + £133.38 = £190.38$	$£57 + £157.32 = £214.32$
Range for total charge (4 months):	£190.38	£214.32

Example 2: A customer who has our Broadband only package (M500) with 4 months remaining for their minimum period, the current calculation of the Early Disconnection Fee (EDF) would be as follows:

	Standard pricing	
Broadband M500 monthly cost:	£62.00	
	Lowest charge	Highest charge
Early Disconnection Fee range of monthly cost:	93% (£57.66)	96% (£59.52)

Guidance for total charge for remaining 4 months:

Standard 30-day notice charge:	£62.00	
Remaining Early Disconnection Fee (3 months):	$(£57.66) \times 3 = £172.98$	$(£59.52) \times 3 = £178.56$
Total charge (4 months):	$£62 + £172.98 = £234.98$	$£62 + £178.56 = £240.56$
Range for total charge	£234.98	£240.56

	Offer pricing	
Broadband M500 monthly cost:	£44.50	
	Lowest charge	Highest charge
Early Disconnection Fee range of monthly cost:	90% (£40.05)	95% (£42.28)

Guidance for total charge for remaining 4 months:

Standard 30-day notice charge:	£44.50	
Remaining Early Disconnection Fee (3 months):	$(£40.05) \times 3 = £120.15$	$(£42.28) \times 3 = £126.83$
Total charge (4 months):	$£44.50 + £120.15 = £182.15$	$£44.50 + £126.83 = £188.83$
Range for total charge (4 months):	£182.15	£188.83

To get the exact figure, just contact one of our Agents and they can provide the exact amount for that day.